

Smart Pharmacy's Patient Management Program

At Smart Pharmacy, providing personalized care to our patients is a top priority. We understand that dealing with your medical conditions can be stressful, which is why we do more than just fill prescriptions. We provide customized education and support to help each patient manage their individual healthcare needs.

Smart Pharmacy Offers These Benefits to Patients:

- Work with your physician to monitor your medications and assist in your care plan
- Work with you one-on-one to ensure you are able to take your medication as prescribed by your physician. We will talk to you about your medication, the importance of medication compliance, possible interactions, and explain potential side effects and results of a change in treatment.
- Education and awareness of the disease and how to manage it
- Contact you once a month when refills are due so your medication is ready when you need it.
- Fill ALL of your prescription medications, consolidating them for convenient free delivery.
- Work with your insurance company to sort out prior authorization and billing issues so you don't have to.

Working together as a care team will allow us to make sure you receive the communication you need to comply with your therapy and achieve the best possible outcomes from your therapy.

Rights and Responsibilities

- The right to know about philosophy and characteristics of the patient management program;
- The right to have personal health information shared with the patient management program only in accordance with State and Federal law;
- The right to identify the program's staff members, including their job title, and to speak with a staff member's supervisor if requested;
- The right to speak to a health professional;
- The right to receive information about the patient management program;
- The right to receive administrative information regarding changes, in or termination of, the patient management program;
- The right to decline participation, revoke consent, or dis-enroll at any point in time;
- The responsibility to submit any forms that are necessary to participate in the program, to the extent required by law;
- The responsibility to give accurate clinical and contact information, and to notify the patient management program of changes in this information; and
- The responsibility to notify their treating provider of their participation in the patient management program, if applicable

**As a patient, you have the option to opt out of this Patient Management Program at any time by asking us to do so.*

To contact us, please call: 877-811-6337(MEDS)